



building deaf friendly communities

**Hearing Loops:  
Basics for Business**



# Hearing Loop System Installers

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**[signal.org.uk](http://signal.org.uk)**

# System Installers

## What is a loop system?

The loop itself consists of a coil or wire, which is run around the edge of a room. The ends of the wire are connected to a loop amplifier, which is attached to the equipment you want to listen to, either directly or using a microphone e.g. a vicar in a church, a speaker in a lecture theatre, at a reception desk etc.

Here's a short video to explain:

[youtube.com/watch?v=hlnx3ZImTw0](https://www.youtube.com/watch?v=hlnx3ZImTw0)

## How much does a hearing loop system cost?

The cost very much varies depending on the type of system you require and whether somebody can install this in-house, so it is a good idea to get three quotes from different companies. You can tell them about where you are going to use your loop system in order to get an accurate quote, for example in a large room or a reception area.

## What kind of system do we need?

If you have a venue where there is a speaker delivering a talk or lesson in a group, such as a classroom or community room, a static induction room loop systems would be your best option.

A counter induction loop system is ideal for a reception desk or somewhere that requires one-to-one privacy requires

If you are likely to move premises or need the hearing loop system in different places in your building, you may need a portable induction loop system.

If there are high metal contents in your building, or you have been told an induction loop system is not possible, you would still be able to use an infrared system.



## Find out more

If you need further objective help or advice about hearing loop systems, contact Sarah, Project Coordinator, at Signal:

**T** 01743 358 356

**E** [sarah@signal.org.uk](mailto:sarah@signal.org.uk)

**Text** (SMS):  
07950 782 819

## List of Local and Specialist Installers:

### General

#### Sound Induction Systems – Phillip Nicholes

30 Poplar Road, Newtown, Powys  
SY16 2QG

**T** 01686 628012 | **M** 07885 099394

**F** 01686 610515

**E** sales@soundinduction.co.uk

[www.soundinduction.co.uk](http://www.soundinduction.co.uk)

#### Systems Workshop

The Old Smithy, Church Street,  
Oswestry SY11 2SP

**T** 01691 658550 | **F** 01691 658549

**E** sales@systemsworkshop.com

[www.systemsworkshop.com](http://www.systemsworkshop.com)

#### AVT Communication Systems Ltd

Freeport 1980, Rugeley WS15 1BR

**T** 0845 7660800 | 01889 583158

**F** 01889 583158

**E** info@avtcomm.co.uk

[www.avtcomm.co.uk](http://www.avtcomm.co.uk)

#### Action of Hearing Loss

A registered charity in England and  
Wales (207720)

**T** 03332 405 658

**E** access.solutions@hearingloss.org.uk

[www.actiononhearingloss.org.uk/  
installations](http://www.actiononhearingloss.org.uk/installations)

### Specialists

#### Keith Monks Sound Systems “Seamless Sound” for Churches

Brodrick Hall, Brodrick Road, London,  
SW17 7DY

**T** 0870 9066336 | **F** 020 87678525

**E** info@keithmonks.co.uk

[www.keithmonks.co.uk](http://www.keithmonks.co.uk)

#### Commercial / Super Loops – Gordon Morris Ltd

Unit 21 Wessex Park, Somerton  
Business Park, Somerton TA11 6SB

**T** 01458 272121 | 01458 272121

**F** 01458 274545

**E** info@gordonmorris.co.uk

[www.gordonmorris.co.uk](http://www.gordonmorris.co.uk)

### Product Only

#### Hearing Products International Ltd

Echo House, 26 Haigh Park, Haigh  
Avenue, Stockport SK4 1QR

**T** 0161 4808003 | **F** 0161 4808006

[www.hear4you.com](http://www.hear4you.com)

## Top Hearing Loop Tips

- Assign a member of staff, for example a senior receptionist, to be responsible for the hearing loop system so that other staff members know where to report faults.
- When there is a fault that the assigned member of staff cannot find you can go to a local handyman, electrician or sound technician and ask them if they have any knowledge of hearing loop installation or maintenance.
- Get your loop system checked by an electrician, sound technician or handyman annually.
- Check your loop by looking for damage, loose connections, wires pulled out, damaged wiring.
- Be aware! Tell staff who may operate the hearing loop where people can use it, where it doesn't work or "drops-out" and how to check for damage or lose connections in the microphone and wiring.



## General Communication Tips

**Hearing Loops are best used alongside good communication tactics.**

Placing this poster in a public area, where staff can see it, helps to remind people how best to communicate effectively with people with hearing loss, but are also good tips for positive customer services.

